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## \*BIBDATASHEET\*

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\*\* CONTINUING DATA \*\*\*\* *[Signature]*

This application is a CON of 09/950,801 09/13/2001 PAT 6,668,286  
 which is a CON of 09/239,701 01/28/1999 PAT 6,311,231 \* *Correct*  
 which is a DIV of 08/532,537 09/25/1995 PAT 5,884,032  
 (\*)Data provided by applicant is not consistent with PTO records.

\*\* FOREIGN APPLICATIONS \*\*\*\* *[Signature]*

## IF REQUIRED, FOREIGN FILING LICENSE GRANTED

\*\* 12/09/2003

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY CANADA	SHEETS DRAWING 11	TOTAL CLAIMS 36	INDEPENDENT CLAIMS 10
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance				
Verified and Acknowledged	<i>[Signature]</i> Initials				

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## TITLE

Method and system for coordinating data and voice communications via customer contact channel changing system

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